

Privacy Statement

Personal information collected by Senses Australia is protected by the Privacy (Enhancing Privacy Protection) Act 2012 (Cth) (Privacy Act). Personal information is any information or an opinion that identifies you and includes sensitive and health information.

Senses Australia follows the Australian Privacy Principles contained in the Privacy Act in handling personal information collected from clients/beneficiaries, business partners, donors, members of the public and Senses Australia people (including members, directors, volunteers, employees, candidates for volunteer work and prospective employees).

Senses Australia has developed a Privacy Policy to protect your privacy. The Policy is available in hard copy on request, or may be downloaded using the link below. It contains more information about Senses Australia's responsibilities, your rights, the information that may be collected by Senses Australia, and how it would be used.

The primary purpose for collecting personal information from individuals is to provide services to people with disabilities, including planning, funding, monitoring and evaluating our services. The kind of information we collect will depend on your relationship with Senses Australia (e.g. as a client, donor, business partner, employee, volunteer or member, on line user of the Senses Australia website). A collection notice will be given to you setting out these uses at or close to the time we collect any information.

Your personal information may be used to:

- provide you with a service,
- report to government or other funding bodies how funding is used,
- process your donation or purchase and provide receipts,
- communicate with you about how your donation is used or about Senses Australia services, causes, events, products and services, which we believe may be of interest to you,
- respond to your feedback or complaints, and
- answer your queries.

It may also be used for:

- any other specific purpose for which it was requested and which was advised to you in the collection notice, and
- directly related purposes.

- Wherever possible, Senses Australia uses information in a de-identified form. Personal information will not be disclosed to third parties without your consent, except where permitted or required under the Privacy Act.

All personal information collected from individuals will be securely stored by Senses Australia and protected from unauthorised use or access. All reasonable steps will be taken to ensure information is accurate and up-to-date. Our Privacy Policy also provides a process for requesting access to your personal information and making a privacy complaint.

If you have any enquiries in relation to privacy or personal information please contact:

Manager Business Services
Senses Australia
PO Box 143
Burswood WA 6100
admin@senses.org.au
phone: 08 9473 5400

For more information about the Australian Privacy Principles please visit the website www.oaic.gov.au.

If you wish to change how you receive communications from Senses Australia (via mail, phone or email) please email us at admin@senses.org.au or call (08) 9473 5400.